

Citizens Bank, N.A.

General Branch Hours

Traditional Branch:

Monday – Friday	9:00 AM – 4:00 PM
Saturday	9:00 AM – 12:00 PM
Sunday	Closed

In-Store Branch:

Monday – Friday	10:00 AM – 5:00 PM
Saturday	10:00 AM – 3:00 PM
Sunday	Closed

24-7 Online & Mobile Banking

Online Banking

Available at: www.citizensbank.com

Mobile Banking

Citizens Bank Mobile Banking available by download for: iPhone®, iPad® and Android™

NOTE: The Branch Services Checklist is prefilled with those services provided by all branches. Complete the Branch Services Checklist with the most current Branch and ATM/ITM services provided in your branch by checking “Yes” or “No” for each item listed at the bottom of the page.

Branch Services Checklist

LIST OF SERVICES	Available at this Branch	
	YES	NO
Transaction Processing: Deposits, Withdrawals, and other account services such as Transfers; via Teller, ATM or ITM	✓	
Open Personal & Business Deposit Accounts: Checking Accounts, Savings Accounts, Certificates of Deposit, Money Market Accounts, Individual Retirement Accounts, Overdraft Protection, Steady Save	✓	
Accept applications for Mastercard Credit Card	✓	
Accept applications for Debit/ATM Card	✓	
Signature Guarantee	✓	
Stop Payments	✓	
Wire Transfers (Domestic & International)	✓	
Investment Referral - Annuities, Mutual Funds	✓	
Loan Applications/Referrals: Mortgage, Business, Home Equity, Lines of Credit, Personal	✓	
NOTE: BRANCH MUST COMPLETE THIS SECTION		
	Please check “Yes” or “No” for each service listed below.	
	Yes	No
ATM or ITM		
Drive-Up Window		
Night Deposit		
Credit card cash advance		
Foreign Currency Exchange (Customers Only)		
Monetary Instruments (e.g., Official checks and/or Money Orders)		
Payments (Personal and Commercial Loans/Lines of Credit, Credit Cards) via Teller or ITM		

A complete copy of the bank’s CRA Public File can be found at: CitizensBank.com (search, Public File).