



Citizens Bank, N.A.
 (dba Citizens Bank)
 One Citizens Way
 Mailstop JCA295
 Johnston, RI 02919
 800.708.6684

Loan Interest Rate & Fees

Your starting interest rate will be between

3.74%	and	15.49%
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After the starting rate is set, your rate will then remain fixed for the term of the loan.

Your Starting Interest Rate (upon approval)

The starting interest rate you pay will be determined after you apply. It will be based upon your credit history as well as repayment term and chosen repayment option. If approved, we will notify you of the rate you qualify for within the stated range

Your Interest Rate during the life of the loan

Your rate is fixed. This means that your rate will remain constant over the term of your loan. For more information on this rate, see the reference notes below.

The **maximum rate** on the Student Loan is the fixed rate which will be disclosed to you if you qualify.

Loan Fees

Origination Fee: There is no origination fee on this loan. **Late Charges:** If your payment or any portion of your payment is more than fifteen (15) days late, you agree to pay a late charge of 5% of the payment amount. **Charges for Optional Services:** If you request and Lender agrees to provide optional services in connection with your loan, Lender may charge you and you agree to pay the fees for such services. The fees will be disclosed to you before you accept any such service. Optional services may include, but are not limited to: (1) allowing you to make an expedited payment on your loan, and (2) sending documents to you by express delivery or facsimile transmission.

Loan Cost Examples

The total amount you will pay for this loan will vary depending upon when you start to repay it. This example provides estimates based upon the three (3) repayment options available to you while enrolled in school.

Repayment Option (while enrolled in school)	Amount Provided (amount provided directly to your school)	Interest Rate (highest possible starting rate)	Loan Term (how long you have to pay off the loan)	Total Paid over 5 Years (includes associated fees)
1. DEFER Payments Make no payments while enrolled in school. Interest will be charged and added to your loan.	\$10,000.00	15.49%	5 years Starting <u>after</u> the deferment period	\$23,198.98
2. PAY ONLY THE INTEREST Make interest payments, but defer payments on the principal amount while enrolled in school.	\$10,000.00	13.16%	5 years Starting <u>after</u> the deferment period	\$18,863.80
3. MAKE FULL PAYMENTS Pay both the principal and interest amounts while enrolled in school.	\$10,000.00	13.08%	5 years Starting <u>after</u> the first disbursement	\$13,249.67

About this example

*Assumptions: All loans assume a \$ 10,000 loan in the first year of school with two disbursements, the highest fixed interest rate currently offered and associated fees for the repayment option shown. Other assumptions include a 45 month in-school period, a 6 month grace period (if applicable), and that the borrower remains in school through the expected graduation date.

Federal Loan Alternatives

Loan Program	Current Interest Rates by Program Type
PERKINS for Students	5.00% fixed
DIRECT for Students	6.39% fixed Undergraduate Subsidized and Unsubsidized
	7.94% fixed Graduate
PLUS for Parents and Graduate / Professional Students	8.94% fixed Federal Direct

You may qualify for Federal education loans. For additional information, **contact your school's financial aid office or the Department of Education at: <https://studentaid.gov/>**

Next Steps

1. Find Out About Other Loan Options.

Some schools have school-specific student loan benefits and terms not detailed on this form. Contact your school's financial aid office or visit the Department of Education's website at: <https://studentaid.gov/> for more information about other loans.

2. To Apply for this Loan, Complete the Application and the Self-Certification Form.

You may get the certification form from your school's financial aid office. If you are approved for this loan, the loan terms will be available for 30 days (terms will not change during this period, except as permitted by law).

REFERENCE NOTES

Interest Rate

- This loan has a fixed interest rate that will remain constant over the term of the loan.
- Borrower Benefits: Citizens Bank Student Loan borrowers may be eligible for interest rate reductions, and other program benefits, under specific circumstances. See: www.citizensbank.com/homepage.aspx for more information about available borrower benefits, eligibility and applicable terms and conditions
- Rates are typically higher without a co-signer.

Bankruptcy Limitations

If you file for bankruptcy, you may still be required to pay back this loan.

Interest rates and benefits listed in this document only apply to students attending certain eligible institutions. For questions, please call our Education Finance Specialists at 800-708-6684.

Eligibility Criteria

Student

- Must be enrolled at least half-time in a degree granting program at an eligible institution.
- Must be a U.S. citizen or permanent resident, or have a U.S. citizen cosigner.
- Must be of legal borrowing age in their state of residence.

Co-signers

- Must be of legal borrowing age in their state of residence.

Students at Institutions of Higher Education in Virginia Private education loans are one tool that students use to finance their education. Your lender and your institution's Financial Aid Office provide assistance with eligibility for the loans. For borrowers who have existing private education loans, Virginia has a Student Loan Advocate to assist borrowers who are struggling with repayment. You can contact the Student Loan Advocate at: State Council of Higher Education for Virginia, James Monroe Building, 10th Floor, 101 N. 14th Street, Richmond, VA 23219; studentloan@schev.edu; 804-786-2832. In addition, resources for prospective and current private education loan borrowers are available online at schev.edu/privateloan.

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Loan Interest Rate & Fees

Your starting interest rate will be between

5.48%	and	15.48%
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After the starting rate is set, your rate will then vary with the market.

Your Starting Interest Rate (upon approval)

The starting interest rate you pay will be determined after you apply. It will be based upon your credit history and other factors (chosen repayment option and co-signer credit, if applicable). If approved, we will notify you of the rate you qualify for within the stated range.

Your Interest Rate during the life of the loan

Your rate is variable. This means that your rate could move lower or higher than the rates on this form. The variable rate is based upon the 30-day average SOFR index, as published by the Federal Reserve Bank of New York. For more information on this rate, see the reference notes.

The maximum rate on the Student Loan is the greater of 21.00% or Prime Rate plus 9.00%.

Loan Fees

Origination Fee: There is no origination fee on this loan. **Late Charges:** If your payment or any portion of your payment is more than fifteen (15) days late, you agree to pay a late charge of 5% of the payment amount. **Charges for Optional Services:** If you request and Lender agrees to provide optional services in connection with your loan, Lender may charge you and you agree to pay the fees for such services. The fees will be disclosed to you before you accept any such service. Optional services may include, but are not limited to: (1) allowing you to make an expedited payment on your loan, and (2) sending documents to you by express delivery or facsimile transmission.

Loan Cost Examples

The total amount you will pay for this loan will vary depending upon when you start to repay it. This example provides estimates based upon the three (3) repayment options available to you while enrolled in school.

Repayment Option (while enrolled in school)	Amount Provided (amount provided directly to your school)	Interest Rate (highest possible starting rate)	Loan Term (how long you have to pay off the loan)	Total Paid over 5 Years (includes associated fees)
1. DEFER PAYMENTS Make no payments while enrolled in school. Interest will be charged and added to your loan.	\$10,000.00	15.48%	5 years Starting <u>after</u> the deferment period	\$23,188.00
2. PAY ONLY THE INTEREST Make interest payments, but defer payments on the principal amount while enrolled in school.	\$10,000.00	12.40%	5 years Starting <u>after</u> the deferment period	\$18,332.86
3. MAKE FULL PAYMENTS Pay both the principal and interest amounts while enrolled in school.	\$10,000.00	14.52%	5 years Starting <u>after</u> the first disbursement	\$13,635.95

About this example

*Assumptions: All loans assume a \$ 10,000 loan in the first year of school with two disbursements, a variable interest rate with current 30-day average SOFR index plus the highest margin currently offered and associated fees for the repayment option shown. Other assumptions include a 45 month in-school period, a 6 month grace period (if applicable) and that the student remains in school through the expected graduation date.

Federal Loan Alternatives

Loan Program	Current Interest Rates by Program Type
PERKINS for Students	5.00% fixed
DIRECT for Students	6.39% fixed Undergraduate Subsidized and Unsubsidized
	7.94% fixed Graduate
PLUS for Parents and Graduate / Professional Students	8.94% fixed Federal Direct

You may qualify for Federal education loans. For additional information, **contact your school's financial aid office or the Department of Education** at: <https://studentaid.gov/>

Next Steps

- **Find Out About Other Loan Options.**
Some schools have school-specific student loan benefits and terms not detailed on this form. Contact your school's financial aid office or visit the Department of Education's website at: <https://studentaid.gov/> for more information about other loans.
- **To Apply for this Loan, Complete the Application and the Self-Certification Form.**
You may get the certification form your school's financial aid office. If you are approved for this loan, the loan terms will be available for 30 days (terms will not change during this period, except as permitted by law and the variable interest rate may change based on the market).

REFERENCE NOTES

Interest Rate

- This loan has a variable interest rate that is based on a publicly available Index, the 30-day average SOFR index. Your rate will be calculated each month by adding a Margin between 1.82% and 11.82% to the Index.
- The rate will not increase more than once a month.
- In no event will the variable rate exceed the maximum interest rate allowed by the laws of the State of Rhode Island which is the greater of 21% or Prime Rate plus 9%.
- Borrower Benefits: Citizens Bank Student Loan borrowers may be eligible for interest rate reductions, and other program benefits, under specific circumstances. See: www.citizensbank.com/homepage.aspx for more information about available borrower benefits, eligibility and applicable terms and conditions.
- Rates are typically higher without a co-signer.

Bankruptcy Limitations

If you file for bankruptcy, you may still be required to pay back this loan.

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Eligibility Criteria

Student

- Must be enrolled at least half-time in a degree granting program at an eligible institution.
- Must be a U.S. citizen or permanent resident, or have a U.S. citizen co-signer.
- Must be of legal borrowing age in their state of residence.
- International students can apply with a creditworthy U.S. citizen or permanent resident co-signer.

Co-signers

- Must be of legal borrowing age in their state of residence.

Students at Institutions of Higher Education in Virginia

Private education loans are one tool that students use to finance their education. Your lender and your institution's Financial Aid Office provide assistance with eligibility for the loans. For borrowers who have existing private education loans, Virginia has a Student Loan Advocate to assist borrowers who are struggling with repayment. You can contact the Student Loan Advocate at: State Council of Higher Education for Virginia, James Monroe Building, 10th Floor, 101 N. 14th Street, Richmond, VA 23219; studentloan@schev.edu; 804-786-2832. In addition, resources for prospective and current private education loan borrowers are available online at schev.edu/privateloan.

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Loan Interest Rate & Fees

Your starting interest rate will be between

5.93%	and	15.49%
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After the starting rate is set, your rate will then remain fixed for the term of the loan.

Your Starting Interest Rate (upon approval)

The starting interest rate you pay will be determined after you apply. It will be based upon your credit history as well as repayment term and chosen repayment option. If approved, we will notify you of the rate you qualify for within the stated range

Your Interest Rate during the life of the loan

Your rate is fixed. This means that your rate will remain constant over the term of your loan. For more information on this rate, see the reference notes below.

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Loan Fees

Origination Fee: There is no origination fee on this loan. **Late Charges:** If your payment or any portion of your payment is more than fifteen (15) days late, you agree to pay a late charge of 5% of the payment amount. **Charges for Optional Services:** If you request and Lender agrees to provide optional services in connection with your loan, Lender may charge you and you agree to pay the fees for such services. The fees will be disclosed to you before you accept any such service. Optional services may include, but are not limited to: (1) allowing you to make an expedited payment on your loan, and (2) sending documents to you by express delivery or facsimile transmission.

Loan Cost Examples

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Repayment Option (while enrolled in school)	Amount Provided (amount provided directly to your school)	Interest Rate (highest possible starting rate)	Loan Term (how long you have to pay off the loan)	Total Paid over 10 Years (includes associated fees)
1. DEFER Payments Make no payments while enrolled in school. Interest will be charged and added to your loan.	\$10,000.00	15.49%	10 years Starting <u>after</u> the deferment period	\$31,713.69
2. PAY ONLY THE INTEREST Make interest payments, but defer payments on the principal amount while enrolled in school.	\$10,000.00	12.24%	10 years Starting <u>after</u> the deferment period	\$22,189.00
3. MAKE FULL PAYMENTS Pay both the principal and interest amounts while enrolled in school.	\$10,000.00	12.43%	10 years Starting <u>after</u> the first disbursement	\$16,997.51

About this example

*Assumptions: All loans assume a \$ 10,000 loan in the first year of school with two disbursements, the highest fixed interest rate currently offered and associated fees for the repayment option shown. Other assumptions include a 45 month in-school period, a 6 month grace period (if applicable), and that the borrower remains in school through the expected graduation date.

Federal Loan Alternatives

Loan Program	Current Interest Rates by Program Type
PERKINS for Students	5.00% fixed
DIRECT for Students	6.39% fixed Undergraduate Subsidized and Unsubsidized
	7.94% fixed Graduate
PLUS for Parents and Graduate / Professional Students	8.94% fixed Federal Direct

You may qualify for Federal education loans. For additional information, contact your school's financial aid office or the Department of Education at: <https://studentaid.gov/>

Next Steps

1. Find Out About Other Loan Options.

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2. To Apply for this Loan, Complete the Application and the Self-Certification Form.

You may get the certification form from your school's financial aid office. If you are approved for this loan, the loan terms will be available for 30 days (terms will not change during this period, except as permitted by law).

REFERENCE NOTES

Interest Rate

- This loan has a fixed interest rate that will remain constant over the term of the loan.
- Borrower Benefits: Citizens Bank Student Loan borrowers may be eligible for interest rate reductions, and other program benefits, under specific circumstances. See: www.citizensbank.com/homepage.aspx for more information about available borrower benefits, eligibility and applicable terms and conditions
- Rates are typically higher without a co-signer.

Bankruptcy Limitations

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Interest rates and benefits listed in this document only apply to students attending certain eligible institutions. For questions, please call our Education Finance Specialists at 800-708-6684.

Eligibility Criteria

Student

- Must be enrolled at least half-time in a degree granting program at an eligible institution.
- Must be a U.S. citizen or permanent resident, or have a U.S. citizen cosigner.
- Must be of legal borrowing age in their state of residence.

Co-signers

- Must be of legal borrowing age in their state of residence.

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Loan Interest Rate & Fees

Your starting interest rate will be between

6.94%	and	15.48%
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After the starting rate is set, your rate will then vary with the market.

Your Starting Interest Rate (upon approval)

The starting interest rate you pay will be determined after you apply. It will be based upon your credit history and other factors (chosen repayment option and co-signer credit, if applicable). If approved, we will notify you of the rate you qualify for within the stated range.

Your Interest Rate during the life of the loan

Your rate is variable. This means that your rate could move lower or higher than the rates on this form. The variable rate is based upon the 30-day average SOFR index, as published by the Federal Reserve Bank of New York. For more information on this rate, see the reference notes.

The maximum rate on the Student Loan is the greater of 21.00% or Prime Rate plus 9.00%.

Loan Fees

Origination Fee: There is no origination fee on this loan. **Late Charges:** If your payment or any portion of your payment is more than fifteen (15) days late, you agree to pay a late charge of 5% of the payment amount. **Charges for Optional Services:** If you request and Lender agrees to provide optional services in connection with your loan, Lender may charge you and you agree to pay the fees for such services. The fees will be disclosed to you before you accept any such service. Optional services may include, but are not limited to: (1) allowing you to make an expedited payment on your loan, and (2) sending documents to you by express delivery or facsimile transmission.

Loan Cost Examples

The total amount you will pay for this loan will vary depending upon when you start to repay it. This example provides estimates based upon the three (3) repayment options available to you while enrolled in school.

Repayment Option (while enrolled in school)	Amount Provided (amount provided directly to your school)	Interest Rate (highest possible starting rate)	Loan Term (how long you have to pay off the loan)	Total Paid over 10 Years (includes associated fees)
1. DEFER PAYMENTS Make no payments while enrolled in school. Interest will be charged and added to your loan.	\$10,000.00	15.48%	10 years Starting <u>after</u> the deferment period	\$31,693.87
2. PAY ONLY THE INTEREST Make interest payments, but defer payments on the principal amount while enrolled in school.	\$10,000.00	12.07%	10 years Starting <u>after</u> the deferment period	\$22,004.19
3. MAKE FULL PAYMENTS Pay both the principal and interest amounts while enrolled in school.	\$10,000.00	12.32%	10 years Starting <u>after</u> the first disbursement	\$16,927.73

About this example

*Assumptions: All loans assume a \$ 10,000 loan in the first year of school with two disbursements, a variable interest rate with current 30-day average SOFR index plus the highest margin currently offered and associated fees for the repayment option shown. Other assumptions include a 45 month in-school period, a 6 month grace period (if applicable) and that the student remains in school through the expected graduation date.

Federal Loan Alternatives

Loan Program	Current Interest Rates by Program Type
PERKINS for Students	5.00% fixed
DIRECT for Students	6.39% fixed Undergraduate Subsidized and Unsubsidized
	7.94% fixed Graduate
PLUS for Parents and Graduate / Professional Students	8.94% fixed Federal Direct

You may qualify for Federal education loans. For additional information, contact your school's financial aid office or the Department of Education at: <https://studentaid.gov/>

Next Steps

- **Find Out About Other Loan Options.**

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- **To Apply for this Loan, Complete the Application and the Self-Certification Form.**

You may get the certification form your school's financial aid office. If you are approved for this loan, the loan terms will be available for 30 days (terms will not change during this period, except as permitted by law and the variable interest rate may change based on the market).

REFERENCE NOTES

Interest Rate

- This loan has a variable interest rate that is based on a publicly available Index, the 30-day average SOFR index. Your rate will be calculated each month by adding a Margin between 3.28% and 11.82% to the Index.
- The rate will not increase more than once a month.
- In no event will the variable rate exceed the maximum interest rate allowed by the laws of the State of Rhode Island which is the greater of 21% or Prime Rate plus 9%.
- Borrower Benefits: Citizens Bank Student Loan borrowers may be eligible for interest rate reductions, and other program benefits, under specific circumstances. See: www.citizensbank.com/homepage.aspx for more information about available borrower benefits, eligibility and applicable terms and conditions.
- Rates are typically higher without a co-signer.

Bankruptcy Limitations

If you file for bankruptcy, you may still be required to pay back this loan.

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Eligibility Criteria

Student

- Must be enrolled at least half-time in a degree granting program at an eligible institution.
- Must be a U.S. citizen or permanent resident, or have a U.S. citizen co-signer.
- Must be of legal borrowing age in their state of residence.
- International students can apply with a creditworthy U.S. citizen or permanent resident co-signer.

Co-signers

- Must be of legal borrowing age in their state of residence.

Students at Institutions of Higher Education in Virginia

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Loan Interest Rate & Fees

Your starting interest rate will be between

6.18%	and	15.49%
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After the starting rate is set, your rate will then remain fixed for the term of the loan.

Your Starting Interest Rate (upon approval)

The starting interest rate you pay will be determined after you apply. It will be based upon your credit history as well as repayment term and chosen repayment option. If approved, we will notify you of the rate you qualify for within the stated range

Your Interest Rate during the life of the loan

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Loan Fees

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Loan Cost Examples

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Repayment Option (while enrolled in school)	Amount Provided (amount provided directly to your school)	Interest Rate (highest possible starting rate)	Loan Term (how long you have to pay off the loan)	Total Paid over 15 Years (includes associated fees)
1. DEFER Payments Make no payments while enrolled in school. Interest will be charged and added to your loan.	\$10,000.00	15.49%	15 years Starting <u>after</u> the deferment period	\$41,492.40
2. PAY ONLY THE INTEREST Make interest payments, but defer payments on the principal amount while enrolled in school.	\$10,000.00	12.49%	15 years Starting <u>after</u> the deferment period	\$27,080.45
3. MAKE FULL PAYMENTS Pay both the principal and interest amounts while enrolled in school.	\$10,000.00	12.68%	15 years Starting <u>after</u> the first disbursement	\$21,724.13

About this example

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Federal Loan Alternatives

Loan Program	Current Interest Rates by Program Type
PERKINS for Students	5.00% fixed
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Eligibility Criteria

Student

- Must be enrolled at least half-time in a degree granting program at an eligible institution.
- Must be a U.S. citizen or permanent resident, or have a U.S. citizen cosigner.
- Must be of legal borrowing age in their state of residence.

Co-signers

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Loan Interest Rate & Fees

Your starting interest rate will be between

7.25%	and	13.84%
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After the starting rate is set, your rate will then vary with the market.

Your Starting Interest Rate (upon approval)

The starting interest rate you pay will be determined after you apply. It will be based upon your credit history and other factors (chosen repayment option and co-signer credit, if applicable). If approved, we will notify you of the rate you qualify for within the stated range.

Your Interest Rate during the life of the loan

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The maximum rate on the Student Loan is the greater of 21.00% or Prime Rate plus 9.00%.

Loan Fees

Origination Fee: There is no origination fee on this loan. **Late Charges:** If your payment or any portion of your payment is more than fifteen (15) days late, you agree to pay a late charge of 5% of the payment amount. **Charges for Optional Services:** If you request and Lender agrees to provide optional services in connection with your loan, Lender may charge you and you agree to pay the fees for such services. The fees will be disclosed to you before you accept any such service. Optional services may include, but are not limited to: (1) allowing you to make an expedited payment on your loan, and (2) sending documents to you by express delivery or facsimile transmission.

Loan Cost Examples

The total amount you will pay for this loan will vary depending upon when you start to repay it. This example provides estimates based upon the three (3) repayment options available to you while enrolled in school.

Repayment Option (while enrolled in school)	Amount Provided (amount provided directly to your school)	Interest Rate (highest possible starting rate)	Loan Term (how long you have to pay off the loan)	Total Paid over 15 Years (includes associated fees)
1. DEFER PAYMENTS Make no payments while enrolled in school. Interest will be charged and added to your loan.	\$10,000.00	13.84%	15 years Starting <u>after</u> the deferment period	\$36,700.03
2. PAY ONLY THE INTEREST Make interest payments, but defer payments on the principal amount while enrolled in school.	\$10,000.00	11.05%	15 years Starting <u>after</u> the deferment period	\$24,856.54
3. MAKE FULL PAYMENTS Pay both the principal and interest amounts while enrolled in school.	\$10,000.00	10.92%	15 years Starting <u>after</u> the first disbursement	\$19,839.42

About this example

*Assumptions: All loans assume a \$ 10,000 loan in the first year of school with two disbursements, a variable interest rate with current 30-day average SOFR index plus the highest margin currently offered and associated fees for the repayment option shown. Other assumptions include a 45 month in-school period, a 6 month grace period (if applicable) and that the student remains in school through the expected graduation date.

Federal Loan Alternatives

Loan Program	Current Interest Rates by Program Type
PERKINS for Students	5.00% fixed
DIRECT for Students	6.39% fixed Undergraduate Subsidized and Unsubsidized
	7.94% fixed Graduate
PLUS for Parents and Graduate / Professional Students	8.94% fixed Federal Direct

You may qualify for Federal education loans. For additional information, contact your school's financial aid office or the Department of Education at: <https://studentaid.gov/>

Next Steps

- **Find Out About Other Loan Options.**
Some schools have school-specific student loan benefits and terms not detailed on this form. Contact your school's financial aid office or visit the Department of Education's website at: <https://studentaid.gov/> for more information about other loans.
- **To Apply for this Loan, Complete the Application and the Self-Certification Form.**
You may get the certification form your school's financial aid office. If you are approved for this loan, the loan terms will be available for 30 days (terms will not change during this period, except as permitted by law and the variable interest rate may change based on the market).

REFERENCE NOTES

Interest Rate

- This loan has a variable interest rate that is based on a publicly available Index, the 30-day average SOFR index. Your rate will be calculated each month by adding a Margin between 3.59% and 10.18% to the Index.
- The rate will not increase more than once a month.
- In no event will the variable rate exceed the maximum interest rate allowed by the laws of the State of Rhode Island which is the greater of 21% or Prime Rate plus 9%.
- Borrower Benefits: Citizens Bank Student Loan borrowers may be eligible for interest rate reductions, and other program benefits, under specific circumstances. See: www.citizensbank.com/homepage.aspx for more information about available borrower benefits, eligibility and applicable terms and conditions.
- Rates are typically higher without a co-signer.

Bankruptcy Limitations

If you file for bankruptcy, you may still be required to pay back this loan.

Interest rates and benefits listed in this document only apply to students attending certain eligible institutions. More information about loan eligibility and repayment deferral or forbearance options is available in your loan application and loan agreement.

Eligibility Criteria

Student

- Must be enrolled at least half-time in a degree granting program at an eligible institution.
- Must be a U.S. citizen or permanent resident, or have a U.S. citizen co-signer.
- Must be of legal borrowing age in their state of residence.
- International students can apply with a creditworthy U.S. citizen or permanent resident co-signer.

Co-signers

- Must be of legal borrowing age in their state of residence.

Students at Institutions of Higher Education in Virginia

Private education loans are one tool that students use to finance their education. Your lender and your institution's Financial Aid Office provide assistance with eligibility for the loans. For borrowers who have existing private education loans, Virginia has a Student Loan Advocate to assist borrowers who are struggling with repayment. You can contact the Student Loan Advocate at: State Council of Higher Education for Virginia, James Monroe Building, 10th Floor, 101 N. 14th Street, Richmond, VA 23219; studentloan@schev.edu; 804-786-2832. In addition, resources for prospective and current private education loan borrowers are available online at schev.edu/privateloan.

For questions, please call our Education Finance Specialists at 800-708-6684.